



ANDHRA PRADESH VILLAGE SECRETARIAT OFFICERS' ASSOCIATION
(Regd. 253 of 2022)
An Initiative from Panchayat Secretaries Gr-VI (Digital Assistants)

For Suggestions & Feedback Please Contact : support@apvsoa.org
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SPANDANA (1902) - SUBJECTS
(PART- I)

Dept	HOD	Subject	Sub-Subject	Priority	GRA
Agriculture & Co-operation	AP Micro Irrigation Project(APMIP)	Drip & Sprinkler	Sanction, Supply, installation and services issues	High	Project Director, District
		Employee/Services related	Service Rules	High	Project Director, District
	Acharya N.G.Ranga Agricultural University(ANGRAU)	Employee/Services related	Complaint on University Staff	High	ANGRU,Registrar
			Employee Service Issues	High	ANGRU,Registrar
		Student Related Issues	Fee reimbursement issues	High	ANGRU,Registrar
			Hostel Facilities	High	ANGRU,Registrar
			Issue of Certificates - Transfer Certificate(TC), Conduct Certificate(CC), Original Degree(OD) and Mark Lists	High	ANGRU,Registrar
			Poor Quality Food in the Messes	High	ANGRU,Registrar
	Agriculture	Agri E-Crop Booking	E-Crop booking related issues	Low	Agriculture Officer,Mandal
		Agri Inputs- Seeds	Crop Loss and Compensation issues due To Inferior Quality Of Seed	High	Disrict Agrculture Officer
			Non supply of required seed variety of seed on subsidy	Low	Agriculture Officer,Mandal
			Non supply of seed on full cost through RBK	Low	Disrict Agrculture Officer
			Supply of inferior quality seed on subsidy	Medium	Disrict Agrculture Officer
			Supply of seed on 80% subsidy on contingency plan	Medium	Agriculture Officer,Mandal
		Agri Inputs-Fertilizers	Fertilizer Licensing Issues (Issue of new license & Renewal)	Low	Assistant Director,District
			Fertilizers selling at more than MRP	Low	Agriculture Officer,Mandal
			Sale of Fertilizers without license, Hoarding Of Fertilizers, Stocking of fertilizers at unauthorized godown	Low	Agriculture Officer,Mandal
		Agri Inputs-Pesticides	Selling Of Pesticides Without License, Action On Selling Of Spurious Pesticide	Low	Agriculture Officer,Mandal
			Selling of pesticides more than Maximum Retail Price (MRP)	Low	Agriculture Officer,Mandal
			Supply of pesticides in RBK in time	Low	Disrict Agrculture Officer
		Agri-Crop Insurance	Crop Insurance claim not received - Dr.YSR YSR Free Crop Insurance (from Kharif 2020)	High	Agriculture Officer,Mandal
			Crop Insurance claim not received - Prior to Dr. YSR Free Crop Insurance (PMFBY & RWBCIS from Kharif 2016 to Kharif 2019)	High	Agriculture Officer,Mandal
			New Crops to be included for Insurance coverage.	Low	Commissioner,Agriculture
		Agri-Employee service related	Employees Related Issues	Medium	Disrict Agrculture Officer
		Agri-Exgratia to Farmers	Exgratia Eligiblity Issues	High	Agriculture Officer,Mandal
			Exgratia Not Received	Life	Agriculture Officer,Mandal
		Agri-Farm Mechanization	Custom Hiring Centers (CHC) hiring related issues	Low	Agriculture Officer,Mandal
			Custom Hiring Centers (CHC) not sanctioned	Low	Assistant Director,District
			Custom Hiring Centers (CHC) subsidy not released	Medium	Agriculture Officer,Mandal
			Loan share not released to Supplier by Bank	Medium	Agriculture Officer,Mandal
		Agri-Natural Calamities	Crop damage enumeration related issues	Low	Agriculture Officer,Mandal
			Input subsidy amount not released/received	High	Agriculture Officer,Mandal
		Agri-Pradhan Mantri Kisan Samman Nidhi (Pm-Kisan)	PM-Kisan Amount not Credited	Medium	Agriculture Officer,Mandal
			PM-Kisan Eligibility Issues	Medium	Agriculture Officer,Mandal
		Agri-Rythu Bharosa Kendras (Rbks)	Rents to Rythu Bharosa Kendras (Rbks)	Low	Agriculture Officer,Mandal
			Soil Health Cards and Soil Test releted Issues	Medium	Agriculture Officer,Mandal

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Agriculture & Co-operation	Agriculture	Agri-Rythu Bharosa Kendras (Rbks)	Village agriculture assistant (VAA) Performance related issues	Medium	Agriculture Officer,Mandal
		Agri-YSR Sunna Vaddi Panta Runalu (SVPR)	Sunna Vaddi Amount Not Received	Medium	Agriculture Officer,Mandal
		Complaints On RBK Employees-Agriculture Assistant	Employee do not know the process/Knowledge about Schemes	Medium	Agriculture Officer,Mandal
			Multiple visits to the RBK	Medium	Agriculture Officer,Mandal
			Rude Behavior towards Citizens	High	Agriculture Officer,Mandal
		YSR rythu bharosa	YSR rythu bharosa amount not received	Medium	Agriculture Officer,Mandal
	Cooperation And Cooperative Societies	Audit of Cooperative Societies & Banks	Audit of Cooperative Societies & Banks	Medium	District Cooperative Audit Officer,District
		Departmental Issues	Amendment of Bye Laws under APMACS Act 1995	High	District Cooperative Officer,District
			Management not filling annual Returns Under the provisions of APMAC Act 1995	High	District Cooperative Officer,District
			Registration of Societies under AP MACS Act 1995	High	District Cooperative Officer,District
			The officers not conducted their duty and other statutory functions properly	High	Divisional Cooperative Officer -District
		District Cooperative Central Bank Affairs	Branch Manager not opening the SB Account, Issuing the loans	High	Chief Executive Officer, DCC Bank, District
			Issue of Bank reconciliation Memos	High	Chief Executive Officer, DCC Bank, District
			Issue of Debt Waiver Amount	High	Chief Executive Officer, DCC Bank, District
			Issue of Government Subsidy amount	High	Chief Executive Officer, DCC Bank, District
			funds	High	Chief Executive Officer, DCC Bank, District
			Release of Documents	High	Chief Executive Officer, DCC Bank, District
			The Concurrent Auditors not conducting audit properly	High	Chief Executive Officer, DCC Bank, District
		Management Of The Societies (Registered Under Apes Act 1964 & Ap Macs Act 1995)	Managing Committee issues and Affairs of Cooperative Societies	High	Divisional Cooperative Officer -District
	Dr. YSR Horticultural University	Employee/ Service related	Complaint on University Staff	High	Dr. Y.S.R. Horticultural University Registrar
			Employee Service Issues	High	Dr. Y.S.R. Horticultural University Registrar
		Student Related Issues	Asking amount for give certificate	High	Dr. Y.S.R. Horticultural University Registrar
			Issue of Certificates - Transfer Certificate(TC), Conduct Certificate(CC), Original Degree(OD) and Mark Lists	High	Dr. Y.S.R. Horticultural University Registrar
	Horticulture	Complaints On RBK Employees-Horticulture Assistant	Employee do not know the process/Knowledge about Schemes	Medium	Horticulture Officer, Area
			Multiple visits to the RBK	Medium	Horticulture Officer, Area
			Rude Behavior towards Citizens	High	Horticulture Officer, Area
			Claims Not Recieved Under Crop Insurance Scheme.	Medium	Horticulture Officer, Area
		Employee/ Service related	Service Rules	Medium	District Horticulture Officer, District
		Implementaion Of Horticulture Programmes (Rkvy/Midh/Sdp/Nfsm)	Release of Financial Assistance	Medium	Horticulture Officer, Area
		Natural Calamities	Sanction Of Input Subsidy For The Entire Damaged Area	High	Horticulture Officer, Area
		Vegetable Seed	Supply Of Hybrid Vegetable Seed Within Stipulated Time	Medium	Horticulture Officer, Area
	Marketing	Agricultural Market Committee (Amc) Market Yards	More Than The Prescribed Rate For Commission Agents	Low	District Agri Trading & Marketing Officer,District
		Procurement Of Agril.Commoditiespaddy	Amount Not Received	High	District Manager, District
			Brokers At Paddy Purchase Center -Paddy	Medium	District Manager, District
			No Paddy Purchase Center Near By-Paddy	Medium	District Manager, District
			Non Availability Of Infrastructure At Paddy Purchase Center -Paddy	Medium	District Manager, District
			Officials Not Available Or Officials Not Procuring	Medium	District Manager, District
			Paddy Purchase Center Officials Demanding Bribe	Medium	District Manager, District
		Procurement Of Non-Perishable Agril. Commodities	Amount Not Received	High	District Manager,Markfed, District
			Brokers At Permanent Procurement Center	Medium	District Manager,Markfed, District
			No Permanent Procurement Center Near By	Medium	District Manager,Markfed, District
			Non Availability Of Grading & Quality Testing Equipment At Procurement Center	Medium	District Manager,Markfed, District
			Permanent Procurement Center Officials Demanding Bribe	Medium	District Manager,Markfed, District
			Permanent Procurement Centre Opened But Officials Not Procuring	Medium	District Manager,Markfed, District
			Brokers At Permanent Procurement Center	Medium	MD Oilfed
		Procurement Of Non-Perishable Agril. Commodities : Groundnut, Copra, Sunflower & Soyabean	Empty Gunny Bags taken from farmers not returned by Centre in-charge	Medium	MD Oilfed
			Farmers are made to pay Hamali Charges portion payable by Nodal Agency.	Medium	MD Oilfed
			No Permanent Procurement Center Near By	Medium	MD Oilfed
			Permanent Procurement Center Officials Demanding Bribe	Medium	MD Oilfed

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Agriculture & Co-operation	Marketing	Procurement Of Non-Perishable Agril. Commodities : Groundnut, Copra, Sunflower & Soyabean	Permanent Procurement Centre Opened But Officials Not Procuring	Medium	MD Oilfed
			Stocks Procured but farmer's payment not released even after 10 days	High	MD Oilfed
		Rythu Bazar	Allotment of Stalls in Rythu Bazars	Medium	District Agri Trading & Marketing Officer,District
			Non Fixation Of Price As Per Wholesale Retail Price	Medium	District Agri Trading & Marketing Officer,District
			Not Display Of Price Boards In Each Stall	Medium	District Agri Trading & Marketing Officer,District
			Request To Construct New Rythu Bazaar	Medium	JOINT COLLECTOR (RB & R),District
			Displayed	Medium	District Agri Trading & Marketing Officer,District
	Rythu Sadhikara Samstha (COMPANY)	Community Resource Persons (Natural Farming Programme)	Delays In Payment Of Remuneration	Medium	CEO Rythu sadhikara samstha
			Selection Of Resource Persons	Medium	CEO Rythu sadhikara samstha
		Harassment To Women At Work Place	Harassment At Work Place	High	CEO Rythu sadhikara samstha
	Sericulture	Compensation For Sericulture Assets	Land Aquisition By Govt. For Public Works	High	DISTRICT SERICULTURE OFFICER, District
		Complaints On RBK Employees-Sericulture Assistant	Employee do not know the process/Knowledge about Schemes	Medium	DISTRICT SERICULTURE OFFICER, District
			Multiple visits to the RBK	Medium	DISTRICT SERICULTURE OFFICER, District
			Rude Behavior towards Citizens	High	DISTRICT SERICULTURE OFFICER, District
		Financial related issues	Financial issues under all schemes	Medium	DISTRICT SERICULTURE OFFICER, District
		Natural Calamities	Amount Not Recived Damage Of Sericulture Assests	High	DISTRICT SERICULTURE OFFICER, District
		Non-farm Related Issues	Any related issues under Non- Farm sector (licence and new machinery ex..)	Medium	DISTRICT SERICULTURE OFFICER, District
		Service Matters Of Employees	Any type of issues related to employees	Medium	DISTRICT SERICULTURE OFFICER, District
		Services under field level	Departmental services to the Farmers and dealers	Medium	DISTRICT SERICULTURE OFFICER, District
Dept	HOD	Subject	Sub-Subject	Priority	GRA
Panchayat Raj & Rural Development	Panchayati Raj	Complaints On Secretariat Employees - Digital Assistant	Citizen unable to check Application status at the Secretariat	Medium	Mandal Parishad Development Officer, Mandal
			Employee do not know the process/Knowledge about Schemes	Medium	Mandal Parishad Development Officer, Mandal
			Multiple visits to the secretariat	Medium	Mandal Parishad Development Officer, Mandal
			Rude Behavior towards Citizens	High	Mandal Parishad Development Officer, Mandal
		Complaints On Secretariat Employees-Panchayat Secretary	Multiple visits to the secretariat	Medium	Mandal Parishad Development Officer, Mandal
			Rude Behavior towards Citizens	High	Mandal Parishad Development Officer, Mandal
			Secretariat not opening on time	Medium	Mandal Parishad Development Officer, Mandal
		GP Administration	Catching of monkeys & Pigs	Medium	Panchayat Secretary, Village Secretariat
			Complaint against Misappropriation of funds	Medium	Executive Officer, Panchayat Raj, Mandal
			Complaints on Officials /Staff behaviour	Medium	Executive Officer, Panchayat Raj, Mandal
			Delay in approval of building Plans	Medium	Panchayat Secretary, Village Secretariat
			Delay in issuing birth & death certificates	Medium	Panchayat Secretary, Village Secretariat
			House tax Ownership	Medium	Panchayat Secretary, Village Secretariat
			Request for Street Lights Repairs	Medium	Panchayat Secretary, Village Secretariat
			Sterilization Of Stray Dogs	Medium	Panchayat Secretary, Village Secretariat
		GP-Drinking Water	Cleaning of GLSR	Medium	Panchayat Secretary, Village Secretariat
			Cleaning of OHSR	Medium	Panchayat Secretary, Village Secretariat
			Jungle Clearance	Medium	Panchayat Secretary, Village Secretariat
			Non Supply Of Water	Medium	Panchayat Secretary, Village Secretariat
			Private Tap connection repairs	Medium	Panchayat Secretary, Village Secretariat
		GP-Encroachments/ Layouts	Removal Of Encroachments	Medium	Panchayat Secretary, Village Secretariat
			Removal of Unauthorised Constructions	Medium	Panchayat Secretary, Village Secretariat
		GP-Sanitation	Complaint against Community Sanitary Complex Maintenance	Medium	Panchayat Secretary, Village Secretariat
			Request for Drainout rainwater/waste water	Medium	Panchayat Secretary, Village Secretariat
	Panchayati Raj	GP-Sanitation	Request for drainage silt cleaning	Medium	Panchayat Secretary, Village Secretariat
			Request for removal And Lifting of Garbage	Medium	Panchayat Secretary, Village Secretariat
			Request for spraying Malathion/Bleaching	Medium	Panchayat Secretary, Village Secretariat
	Panchayati Raj Engineering	Complaints On Secretariat Employees-Engineering Assistant	Multiple visits to the secretariat	Medium	Assistant Engineer, Panchayat Raj, Mandal
			Rude Behavior towards Citizens	High	Assistant Engineer, Panchayat Raj, Mandal
		Issues Related to Building Works (New or Repairs) in Execution	Major Repairs to all Buildings (GP/MPDO/ZP/Community Halls/ZPHS)	Medium	Executive Engineer, Panchayat Raj,District
			Minor Repairs to all Buildings (GP/ MP/ZP/Community Halls/ZPHS)	Medium	Executive Engineer, Panchayat Raj,District

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Panchayat Raj & Rural Development	Panchayati Raj Engineering	Issues Related to Building Works (New or Repairs) in Execution	Non completion of sanctioned Works	Medium	Executive Engineer, Panchayat Raj,District
			Sanction Of Compound Walls and other works of ZPH Schools	Medium	Executive Engineer, Panchayat Raj,District
			Sanction of New GP/MP/ZP/Community Hall buildings	Medium	Executive Engineer, Panchayat Raj,District
		Issues related to already Sanctioned Road Works	Cancellation Of Sanctioned Work	Medium	Executive Engineer, Panchayat Raj,District
			Change Of Work Name (change of alignment/reach)	Medium	Executive Engineer, Panchayat Raj,District
			Non Completion of sanctioned work (repairs/new road)	Medium	Deputy Executive Engineer, Panchayat Raj,Division
		Quality of PR Works	Complaint on Quality of PR Engineering Works (Roads & Buildings)	Medium	Superintending Engineer,Panchayathiraj, District
		Repairs to Roads	Major Repairs of roads CC Roads/BT Roads (Village, Inter & Intra Mandal)	Medium	Executive Engineer, Panchayat Raj,District
			Minor Repairs of roads CC Roads/BT Roads (within village/mandal)	Medium	Deputy Executive Engineer, Panchayat Raj,Division
		Sanction of New Road Works	Sanction of Internal CC Roads in village	Medium	Executive Engineer, Panchayat Raj,District
	Rural Development	Sanction of New Road Works	Sanction of new BT roads/CC Roads/gravel roads/metal roads	Medium	Executive Engineer, Panchayat Raj,District
		NREGS demand and work allocations to wage seekers	NREGS demand and work allocations to wage seekers	Medium	Mandal Parishad Development Officer, Mandal
		NREGS identification of wage oriented works – quality execution	NREGS identification of wage oriented works- quality execution	Medium	Mandal Parishad Development Officer, Mandal
		NREGS wage employment – demanded but not provided	NREGS wage employment – demanded but not provided	Medium	Mandal Parishad Development Officer, Mandal
		NREGS – Average wage skilled / semi skilled wage seekers – Issues	NREGS – Average wage skilled / semi skilled wage seekers – Issues	Medium	Mandal Parishad Development Officer, Mandal
		NREGS – Timely Payments – Pending wage payments	NREGS – Timely Payments – Pending wage payments	Medium	Mandal Parishad Development Officer, Mandal
		NREGS – Wage seeker-Job card issue / updations	NREGS – Wage seeker-Job card issue / updations	Medium	Mandal Parishad Development Officer, Mandal
		NREGS – Worksite facilities to the wage seekers	NREGS – Worksite facilities to the wage seekers	Medium	Mandal Parishad Development Officer, Mandal
	Rural Water Supply Engineering	Bore Wells & Hand Bores	Deepening Of Hand Borewell	Medium	Panchayat Secretary, Village Secretariat
			Deepening Of PWS Scheme Bore Well	Medium	Panchayat Secretary, Village Secretariat
			Flushing PWS Scheme Bore Well	Medium	Panchayat Secretary, Village Secretariat
			Flushing Of Hand Bore Well/Hand Pump Borewell	Medium	Panchayat Secretary, Village Secretariat
			Providing Bore Well/Additional Borewell, Motor, Pumpset & Accessories To PWS Scheme	Medium	Panchayat Secretary, Village Secretariat
			Providing Hand Bore Well	Medium	Panchayat Secretary, Village Secretariat
			Request For Repair Of Handbore/Handpump	Medium	Panchayat Secretary, Village Secretariat
		Comprehensive Protected Water Supply	Cleaning Of SS Tank Related To CPWS	Medium	Assistant Executive Engineer, RWS, Mandal
			Cleaning Of SSF/RSF/SUMPS In CPWS Schemes	Medium	Assistant Executive Engineer, RWS, Mandal
			Request For Repair/Replacement Of Pipelines in CPWS Schemes	Medium	Assistant Executive Engineer, RWS, Mandal
		Delay of Works	Delay In Execution Of Works Related To RWS Department	Medium	Executive Engineer, RWS,District
		Drains	Execution of New CC drains	Medium	Assistant Executive Engineer, RWS, Mandal
		Ground Level Service Reservoir	Repair To Electric Motar And Pump & Accessories	Medium	Panchayat Secretary, Village Secretariat
			Request For Providing New GLSR	Medium	Executive Engineer, RWS,District
			Request For Repairs Of GLSR	Medium	Panchayat Secretary, Village Secretariat
		ISLS/IHHLS	Pending Bills related IHHLs under SBM(G)	Medium	Mandal Parishad Development Officer, Mandal
			Request For Sanction Of ISLS/IHHLS	Medium	Panchayat Secretary, Village Secretariat
		Overhead Service Reservoir (OHSR)	Request For Providing Compound Wall/Fencing For CPWS Scheme	Medium	Executive Engineer, RWS,District
			Request For Providing New OHSR	Medium	Executive Engineer, RWS,District
			Request For Repairs Of OHSRS	Medium	Panchayat Secretary, Village Secretariat
		PWS Scheme	Non supply of drinking water from Schemes	Medium	Panchayat Secretary, Village Secretariat
			Providing New Pipeline / Extension Of Pipeline & Household Taps etc.,	Medium	Panchayat Secretary, Village Secretariat
			Scheme	Medium	Panchayat Secretary, Village Secretariat
			Request For Repair/Replacement Of Pipeline & Taps Of PWS Schemes	Medium	Panchayat Secretary, Village Secretariat
		Transportation Of Drinking Water	Request For Transportation Of Drinking Water	Medium	Panchayat Secretary, Village Secretariat
		WATER QUALITY	Complaint on quality of water supply.	High	Panchayat Secretary, Village Secretariat
			Request For Water Quality Testing In HPs/PWS/CPWS Schemes	High	Panchayat Secretary, Village Secretariat
	Society For Elimination Of Rural Poverty	Abayahastham	Abhayahastam Pension Option For Dwakara People.	Medium	Project Director, DRDA, District
		Shg / Dwacra	Issues related to SHG/Dwacra Group	Medium	Assistant Project Manager, DRDA, Mandal
			Bank Linkage Issues / Sunnavaddi	Medium	Assistant Project Manager, DRDA, Mandal
		YSR Aasara	Bank Officer Not Allowing To Withdraw YSR Aasara Amount	Medium	Assistant Project Manager, DRDA, Mandal
			YSR Aasara Amount Not Received	Medium	Assistant Project Manager, DRDA, Mandal

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Panchayat Raj & Rural Development	Society for Social Audit, Accountability and Transparency(SSAAT-AP)	Employee/Service Related	Employee Service	Medium	ADMIN OFFICER-SSAAT-AP
		Social Audit	Complaint Against Staff	Medium	ADMIN OFFICER-SSAAT-AP
			Grama Sabha & Public Hearing Dates of Social Audit	Medium	ADMIN OFFICER-SSAAT-AP
			Social Audit Decision Taken Formats(DTF) Request	Medium	ADMIN OFFICER-SSAAT-AP
Dept	HOD	Subject	Sub-Subject	Priority	GRA
Animal Husbandry, Dairy Development and Fisheries	AP Dairy Development Cooperative Federation (AP DIARY)	JAGANANNA PALAVELLUVA PROJECT (JPV)	Establishment of Mahila Dairy Association Center	Medium	District Cooperative Officer, District
			Milk Payments Not Received	High	District Cooperative Officer, District
			Registration/Enrollment of Women Milk Pourers	Medium	District Cooperative Officer, District
			Service Delivery issues	Medium	District Cooperative Officer, District
			Staff Issues	Medium	District Cooperative Officer, District
	Animal Husbandry	ANIMAL WELFARE	ANIMALS SUBJECTED TO CRUELTY	Medium	Assistant Director Of Animal Husbandry, Mandal / Cluster
		CARCASS UTILIZATION PLANT	REQUEST TO REMOVE THE CARCASS UTILIZATION PLANTS SCHEME	Medium	Deputy Director, Animal Husbandry, Disrict
		COMPENSATION FOR LIVESTOCK LOSSES	COMPLAINTS REGARDING PAYMENT OF COMPENSATION FOR THE LIVESTOCK LOSSES	High	Assistant Director Of Animal Husbandry, Mandal / Cluster
			Ysr Pasu Nasta Pariharam Delay In Claim Settlement	High	Assistant Director Of Animal Husbandry, Mandal / Cluster
		COMPLAINTS ON STAFF	COMPLAINTS AGAINST INDIVIDUAL REGARDING SERVICES	Medium	Assistant Director Of Animal Husbandry, Mandal / Cluster
		CREDIT SUPPORT	NEED INTEREST SUBVENTION FOR POULTRY FARMERS	Medium	Assistant Director Of Animal Husbandry, Mandal / Cluster
			REQUIRE BANK LOANS TO PURCHASE LIVESTOCK	High	Assistant Director Of Animal Husbandry, Mandal / Cluster
		Complaints On RBK Employees-Veterinary Assistant	Employee do not know the process/Knowledge about Schemes	Medium	DISTRICT ANIMAL HUSBANDRY OFFICER, District
			Multiple visits to the RBK	Medium	DISTRICT ANIMAL HUSBANDRY OFFICER, District
			Rude Behavior towards Citizens	High	DISTRICT ANIMAL HUSBANDRY OFFICER, District
		DAIRY	LACK OF MARKETING FACILITIES FOR LIVESTOCK PRODUCTS	Low	Assistant Director Of Animal Husbandry, Mandal / Cluster
		DR. YSR SANCHARA PASHU AROGYA SEVA (1962)	DELAY IN ARRIVAL OF MOBILE AMBULATORY VEHICLE	High	Assistant Director Of Animal Husbandry, Mandal / Cluster
			INSUFFICIENT SUPPLY OF MEDICINES TO THE FARMER	High	Assistant Director Of Animal Husbandry, Mandal / Cluster
			STAFF NOT RESPONDING AT CALL CENTER LEVEL	High	Assistant Director Of Animal Husbandry, Mandal / Cluster
		DRUGS & MEDICINES	INSUFFICIENT SUPPLY OF MEDICINES	Low	Assistant Director Of Animal Husbandry, Mandal / Cluster
			STAFF MISUSING DRUGS & MEDICINES SUPPLIED TO HOSPITAL	Medium	Assistant Director Of Animal Husbandry, Mandal / Cluster
		FEED & FODDER SUPPORT	NON SUPPLY OF FEEDING INPUTS, FODDER SEED & EQUIPMENT ON SUBSIDY	Low	Assistant Director Of Animal Husbandry, Mandal / Cluster
		GOKULAM/MINI GOKULAM	DEMANDING MONEY FOR PAYMENTS UNDER MINI GOKULAM	Low	Deputy Director, Animal Husbandry, Disrict
			GOKULAM/MINI GOKULAM SHEDS AND OTHER MGNREGS WORK RELATED QUERIES & GRIEVANCES	Low	Deputy Director, Animal Husbandry, Disrict
		INSTITUTIONS/ BUILDINGS/ INFRASTRUCTURE	EXISTING HOSPITAL BUILDING REQUIRES REPAIRS	High	Director, Animal Husbandry
			NEED SANCTION OF NEW HOSPITAL BUILDING	High	Director, Animal Husbandry
			SUPPLY OF INFRASTRUCTURE	High	Director, Animal Husbandry
		LIVESTOCK LOSSES DUE TO NATURAL CALAMITIES/DISASTER	COMPLAINTS REGARDING PAYMENT OF COMPENSATION FOR NATURAL CALAMITIES/DISASTER	High	Assistant Director Of Animal Husbandry, Mandal / Cluster
		MG NREGS WORKS	DELAY IN PAYMENTS FOR WORKS ALREADY COMPLETED	Medium	Assistant Director Of Animal Husbandry, Mandal / Cluster
		POVERTY ALLEVIATION PROGRAMMES	NO SUPPORT FOR INDUCTED ANIMALS	Low	Assistant Director Of Animal Husbandry, Mandal / Cluster
			NON SUPPLY OF ANIMALS ON SUBSIDY	Low	Assistant Director Of Animal Husbandry, Mandal / Cluster
		RURAL BACKYARD POULTRY	NON SUPPLY OF RURAL BACKYARD POULTRY UNITS	low	Assistant Director Of Animal Husbandry, Mandal / Cluster
		SERVICE MATTERS OF STAFF	DELAY IN SERVICE MATTERS	Medium	Assistant Director Of Animal Husbandry, Mandal / Cluster
		SHEEP SOCIETIES	COMPLAINTS ON REGISTRATION AND FUNCTIONING OF SHEEP SOCIETIES	Low	Assistant Director Of Animal Husbandry, Mandal / Cluster
		VETERINARY SERVICES	SERVICES	High	Assistant Director Of Animal Husbandry, Mandal / Cluster

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Animal Husbandry, Dairy Development and Fisheries	Fisheries	Complaints On RBK Employees-Fisheries Assistant	Employee do not know the process/Knowledge about Schemes	Medium	DISTRICT FISHERIES OFFICER, District
			Multiple visits to the RBK	Medium	DISTRICT FISHERIES OFFICER, District
			Rude Behavior towards Citizens	High	DISTRICT FISHERIES OFFICER, District
		Cyclone Rehabilitation And Relief To Fishers	Delay In Cyclone alerting and Rehabilitation measures	Low	DISTRICT FISHERIES OFFICER, District
			Payment Of Rents/Diesel Oil To The Boats Taken For Rescue Operations	Medium	DISTRICT FISHERIES OFFICER, District
		Cyclone Rehabilitation And Relief To Fishers	Request for Relief, Loss of Boats Nets Etc..During Cyclones / Natural Calamities	Medium	DISTRICT FISHERIES OFFICER, District
	Fisheries	Employee/ Service related	Employee Service Issues	Medium	DISTRICT FISHERIES OFFICER, District
		Fishermen Co-Operaative Issues (Fcs)	Auction On Fish Tanks	Medium	DISTRICT FISHERIES OFFICER, District
			Election Disputes	Medium	DISTRICT FISHERIES OFFICER, District
			Issue of fishing permit/ID card to Societies/fishers	Medium	DISTRICT FISHERIES OFFICER, District
			Misappropriation Of Society Funds	Medium	DISTRICT FISHERIES OFFICER, District
			New/Renewal of fishing licenses in reservoirs/ licensed water bodies	Medium	DISTRICT FISHERIES OFFICER, District
			Recommending of lease amount for G.P. Tanks	Medium	DISTRICT FISHERIES OFFICER, District
			Registration of Fishermen Coop. Societies and Admission/Deletion of Members	Medium	DISTRICT FISHERIES OFFICER, District
		Fishermen Co-Operaative Issues (Fcs)	season	Medium	DISTRICT FISHERIES OFFICER, District
		Fishing Boats Registration and License	License renewal Certificate for marine fishing boats (ReAL Craft/MFR act)	Medium	DISTRICT FISHERIES OFFICER, District
			Registration of new fishing boats/transfer of ownership	Medium	DISTRICT FISHERIES OFFICER, District
		Issues Related Aquaculture	Certificate Of Regularization Not Received In Time From Coastal Aquaculture Authority(Caa)	Medium	DISTRICT FISHERIES OFFICER, District
			Complaints From Adjacent Agriculture Farmers Regarding Seepage Of Saline Water	High	DISTRICT FISHERIES OFFICER, District
			Illegal Construction Of shrimp Tanks/conversion of fertile lands to Aquaculture ponds	High	DISTRICT FISHERIES OFFICER, District
		YSR Matsyakar Bharosa	Issues related to HSD Oil Subsidy	Medium	DISTRICT FISHERIES OFFICER, District
			Issues related toEx-Gratia claims for accidental death while Fishing	Medium	DISTRICT FISHERIES OFFICER, District
	Sri Venkateswara Veterinary University	Employee/ Service related	Complaint on University Staff	High	Sri Venkateswara Veterinary University Registrar
			Employee Service Issues	High	Sri Venkateswara Veterinary University Registrar
		Student Related Issues	Asking amount for give certificate	High	Sri Venkateswara Veterinary University Registrar
			Issue of Certificates - Transfer Certificate(TC), Conduct Certificate(CC), Original Degree(OD) and Mark Lists	High	Sri Venkateswara Veterinary University Registrar
Dept	HOD	Subject	Sub-Subject	Priority	GRA
Consumer Affairs, Food and Civil Supplies	AP State Civil Supplies Corporation	Farmer Payments	Paddy Purchased but payment not made to farmer	High	District Manager, District
			Paddy is being purchased at below MSP	High	District Manager, District
			Payment status showing Paid but amount not credited to farmer account	High	District Manager, District
		Gunny Bags	Excess gunnies sold in open market by PPC Staff	High	District Manager, District
			Gunnies available at RBK but not showing in online	High	District Manager, District
			Gunny Bags not available at RBK	High	District Manager, District
			Gunny Bags not returned by the Rice Miller	High	District Manager, District
			Gunny Usage charges not paid	High	District Manager, District
			Other Gunny Bags issues	High	District Manager, District
			PPC Staff collecting more gunnies than the actual	High	District Manager, District
		Hamalies	Hamali charges not paid	High	District Manager, District
			Hamalies demanding more charges	High	District Manager, District
			Hamalies not available at RBK	High	District Manager, District
			Hamalies registered but not showing in the portal	High	District Manager, District
			Other Hamali Issues	High	District Manager, District
		Paddy Procurement (Adminstration Issues)	Coupons distributed but Paddy Purchase Centre staff not attending the farm gate	High	District Manager, District
			Coupons issued but paddy not procured	High	District Manager, District
			Equipment not available at RBK	High	District Manager, District
			Millers and PPCs are colluded and blaming farmers	High	District Manager, District
			Not Displaying paddy procured farmer details at RBK	High	District Manager, District

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For Feedback or Suggestions , Please Contact : support@apvsoa.org

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Dept	HOD	Subject	Sub-Subject	Priority	GRA
Consumer Affairs, Food and Civil Supplies	AP State Civil Supplies Corporation	Paddy Procurement (Adminstration Issues)	Not issuing FTO Copy/FAQ specification report at RBK	High	District Manager, District
			limit.	High	District Manager, District
			PPC Staff not available /responding/showing favoritisim to some farmers at RBK	High	District Manager, District
			PPCs are demanding money for procurement	High	District Manager, District
		Paddy Procurement (Adminstration Issues)	Paddy Purchase Centre not opened even after commencement of harvest season	High	District Manager, District
			Paddy purchase centre staff collecting excess paddy per bag	High	District Manager, District
			Procured paddy in offline not entering in portal	High	District Manager, District
			Village agricultural assistant not distributing coupons	High	District Manager, District
			Village agricultural assistant not registering farmer details at RBK	High	District Manager, District
		Paddy Procurement (Technical Issue)	BPT Varities not procuring	High	District Manager, District
			Coupons not generating in VAA login	High	District Manager, District
			Land Details not visible	High	District Manager, District
			Mills Not Tagged to the RBK	High	District Manager, District
			Mobile App not working	High	District Manager, District
			No Mill Target	High	District Manager, District
			Other Land Issues	High	District Manager, District
			Showing less quantity in portal than the actually cultivated	High	District Manager, District
			Site Taking too much of Time to respond/ Not Working	High	District Manager, District
			Technical Assistant not respoding/ not performing the FAQ tests at RBK	High	District Manager, District
			Vehicels Not Registering	High	District Manager, District
		Transport Vehicles	Contractor not positioning the vehicles at RBK	High	District Manager, District
			Demanding more charges for transportation at RBK	High	District Manager, District
			Other Transport Vehicles Issue	High	District Manager, District
			Transport Vehicles registered but not showing in the portal	High	District Manager, District
			Transport charges not paid	High	District Manager, District
			Transport vehicles not available at RBK	High	District Manager, District
	Civil Supplies	Door to Door Ration	Diverting ration commodities to black market with the connivance of benefcia	High	Tahsildar, Mandal
			Not giving ration as per Entitlement / Distributing with Less weighment	High	Tahsildar, Mandal
			Quality of the Ration commodities is not Good.	High	Tahsildar, Mandal
			Ration is not distributing at the door step of the beneficiary.	High	Tahsildar, Mandal
			The behavior of the MDU Operator / Volunteer is rude with the beneficiary	High	Tahsildar, Mandal
		Oil Prices	Oil is Selling above MRP	High	Tahsildar, Mandal
		PDS - FP Shops	Action against FP shop dealer on the irregularities committed in distribution	Medium	Tahsildar, Mandal
			Bifurcation of FP shop / Creation of new FP shop	Medium	Tahsildar, Mandal
			FP Shop being run by a Benami dealer	Medium	Tahsildar, Mandal
		Petroleum Products (LPG)	Action against Gas agencies for irregularities committed in supply of LPG	Medium	Tahsildar, Mandal
			Irregularities in Gas distribution by Gas agencies	High	Tahsildar, Mandal
			Not receiving Gas subsidy amount in consumer bank account	High	Tahsildar, Mandal
			Using domestic cylinder for commercial purpose	Medium	Tahsildar, Mandal
		Petroleum Products (MS/HSD)	Action against Retail Outlets for irregularities committed during sale of petroleum products	Medium	Tahsildar, Mandal
			Bunks)	High	Tahsildar, Mandal
	Legal Metrology	Employee Grievances	Complaintes On Employees	Medium	JOINT CONTROLLER, LM, KURNOOL
			Corruption	Medium	JOINT CONTROLLER, LM, KURNOOL
			Issues Related To Pay & Allowances/Bills	High	JOINT CONTROLLER, LM, KURNOOL
			Other Employee Grievances	Medium	JOINT CONTROLLER, LM, KURNOOL
			Service Matters	Medium	JOINT CONTROLLER, LM, KURNOOL
		Packaged Commodities Grievances	Affixing Individual /Addl Stickers On The Packages	Low	DEPUTY CONTROLLER, LEGAL METROLOGY, District
			Alteration/Smaudging/Obliteration Of Mrp On Packages	High	DEPUTY CONTROLLER, LEGAL METROLOGY, District
			Non Compliance Of Mandatory Packaged Commodity Declarations	Medium	DEPUTY CONTROLLER, LEGAL METROLOGY, District
			Other Packaged Commodities Grievances	Low	DEPUTY CONTROLLER, LEGAL METROLOGY, District

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Dept	HOD	Subject	Sub-Subject	Priority	GRA
Consumer Affairs, Food and Civil Supplies	Legal Metrology	Packaged Commodities Grievances	Selling Of Packages More Than Mrp (Maximum Retail Price)	Medium	DEPUTY CONTROLLER, LEGAL METROLOGY, District
			Selling Of Packeges With Dual Mrp	Medium	DEPUTY CONTROLLER, LEGAL METROLOGY, District
			Short Filling Of Commodities	High	DEPUTY CONTROLLER, LEGAL METROLOGY, District
		Weights & Measures Grievances	Other Weights & Measures Grievances	Low	DEPUTY CONTROLLER, LEGAL METROLOGY, District
			Receiving Of Excess Commodity Then Contracted While Buying	Medium	DEPUTY CONTROLLER, LEGAL METROLOGY, District
			Short Delivery Of Commodity Paid For While Selling	Medium	DEPUTY CONTROLLER, LEGAL METROLOGY, District
			Using Of Non-Standard Weight & Measure	High	DEPUTY CONTROLLER, LEGAL METROLOGY, District
			Using Of Unverified Weight & Measure	High	DEPUTY CONTROLLER, LEGAL METROLOGY, District

Disaster Management	Disaster Management	Covid Related	Compassionate appointment related issues	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Ex-gratia related issues	High	COLLECTOR & DISTRICT MAGISTRATE,District
		Cyclone/Flood/Tsunami/Hailstrom/Landslide/Cloudburst/Earthquake/Thudnerbolt And Other Notifed Disasters As Per G O Ms.No.15 Of Revenue(Dm)Dept.,	Clothing And Utensils/ House- Hold Goods For Families Whose Houses Have Been Washed Away/ Fully Damaged/Severely Inundated For More	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Ex-Gratia Payment For Loss Of A Limb Or Eye(S)	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Ex-Gratia Payment To Families Of Deceased Persons	Life	COLLECTOR & DISTRICT MAGISTRATE,District
			Fully Damaged/Destroyed Houses,Severely Damaged Houses And Partially Damaged Houses Of Pucca/Kutchu/Huts And Cattle Shed	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Gratuitous Relief For Families Whose Livelihood Is Seriously Affected.	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Grievous Injury Requiring Hospitalisation	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Input Subsidy For Agriculture	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Input Subsidy For Horticulture	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Input Subsidy For Sericulture	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Replacement Of Fully Damged Push Cart	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Street Vendor/Rikshaw Replacement Of Fully Damged Auto Rikshaw	High	COLLECTOR & DISTRICT MAGISTRATE,District
		Cyclone/Floods/Hailstorm/Tsunami Etc.,	Desilting Of Agricultural Land	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Hnadlooms And Handicrafts Repalcement Of Damaged Tools, Lose Of Raw Materials And Finished Products	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Input Subsidy To Fish Seed Farm/Desilting Of Fish Forms	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Repair/Restoration Of Drinking Water Supply Works	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Repair/Restoration Of Irrigation	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Repair/Restoration Of Other Community Assets Owned By Panchayats	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Repair/Restoration Of PHCs	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Repair/Restoration Of Power	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Repair/Restoration Of Roads/Bridges	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Repalcement Of Fully Damaged/Lost And Repairs To Partailly Damged Boats,Nets Etc.,	High	COLLECTOR & DISTRICT MAGISTRATE,District
		Drought	Declaration Of Mandal As Drought Prone Mandal	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Input Subsidy For Agriculture	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Input Subsidy For Horticulture	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Input Subsidy For Sericulture	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Providing Drinking Water	High	COLLECTOR & DISTRICT MAGISTRATE,District
			Providing Fodder/Drinking Water For Cattle	High	COLLECTOR & DISTRICT MAGISTRATE,District

Dept	HOD	Subject	Sub-Subject	Priority	GRA
Energy	AP Southern Power Distribution Co Ltd (SPDCL)	Complaints On Secretariat Employees-Energy Assistant	Energy Assistant Not Responding	Medium	Assistant Engineer, Section, Mandal
			Rude Behavior towards Citizens	High	Assistant Engineer, Section, Mandal
		Existing Services Related Issues	24hrs Power Supply	Medium	Assistant Engineer, Section, Mandal
			Additional Load/Deration Of Load/Phase Conversions	Medium	DEPUTY EXECUTIVE ENGINEER - DEE/OSD- Mandal
			Change Of Category	Medium	Assistant Engineer, Section, Mandal
			Consumer Refund	Medium	Assistant Engineer, Section, Mandal
			High/Low Voltage Rectification	High	Assistant Engineer, Section, Mandal
			Non Extending 9 Hours Power Supply To Agriculture Services	High	Assistant Engineer, Section, Mandal
			Power Supply Interruptions	High	Assistant Engineer, Section, Mandal
			Reduce The Frequent Power Cutting	Medium	Assistant Engineer, Section, Mandal
			Additional Consumption Deposit/Current Consumption/Back Billing		
			Arrears Disputes	Medium	Assistant Engineer, Section, Mandal

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Dept	HOD	Subject	Sub-Subject	Priority	GRA
Energy	AP Southern Power Distribution Co Ltd (SPDCL)	Existing Services Related Issues	Meter Burnt	Medium	Assistant Engineer, Section, Mandal
			Meter Damage	Medium	Assistant Engineer, Section, Mandal
			Meter Lost	Medium	Assistant Engineer, Section, Mandal
			Meter Running Fast/Creeping/Slow/Sluggish	Medium	Assistant Engineer, Section, Mandal
			Meter Stuckup	Medium	Assistant Engineer, Section, Mandal
			No Seal/Seal Cut/Meter Seal Cut	Medium	Assistant Engineer, Section, Mandal
			Solar Rooftop Net Metering	Medium	Assistant Engineer, Section, Mandal
			Wrong Data On Bill	Medium	Assistant Engineer, Section, Mandal
			Wrong Entry On Bill Payments	Medium	Assistant Engineer, Section, Mandal
		New Service Release	Issue In Release Of New Services	High	Assistant Engineer, Section, Mandal
		Operation & Mantainence Services	Compensation Towards Electrical Accidents	Medium	Assistant Engineer, Section, Mandal
			Cyclone Works Pending	High	Assistant Engineer, Section, Mandal
			Distribution Transformer Erection/Shifting/Rectification	Medium	Assistant Engineer, Section, Mandal
			Lines Shifting	Low	Assistant Engineer, Section, Mandal
			Poles Shifting	Low	Assistant Engineer, Section, Mandal
Dept	HOD	Subject	Sub-Subject	Priority	GRA
Finance	Government Life Insurance	Apgli Claims Settlement	Delay In Settlement Of Claims	Medium	Deputy Director, APGLI, District
			Excess Recovered Amount Not Settled	Medium	Deputy Director, APGLI, District
			Less Amount Settled	Medium	Deputy Director, APGLI, District
			Wrongly Settled Claim	Medium	Deputy Director, APGLI, District
		Apgli Loans Sanction	Delay In Sanction Of Loans	Medium	Deputy Director, APGLI, District
			Less Amount Sanctioned	Medium	Deputy Director, APGLI, District
			Loan Not Sanctioned	Medium	Deputy Director, APGLI, District
		Apgli Missing Credits	Account Slip Not Issued	Medium	Deputy Director, APGLI, District
			Premiums Not Posted For Some Months	Medium	Deputy Director, APGLI, District
		Employee Services Related	Employee Conduct Related And Corruption Related	Medium	Deputy Director, APGLI, District
			Employee Work Distribution Related	Medium	Deputy Director, APGLI, District
			Loans/Advances Other Benefits To Employees	Medium	Deputy Director, APGLI, District
			Transfer/Retention Requests	Medium	Deputy Director, APGLI, District
		Issue Of Apgli Policies	Policy Bond Not Received	Medium	Deputy Director, APGLI, District
			Policy Details Correction	Medium	Deputy Director, APGLI, District
		Transfer Of Apgli Files	Apgli File Tranfer From Previous Working District	Medium	Deputy Director, APGLI, District
	State Audit	Establishment	Service Matters	Medium	District Audit Officer, Local Fund Office, District
		Pensions	Class Four Employees Pensions	Medium	District Audit Officer, Local Fund Office, District
	Treasuries & Accounts	Employee/ Service related	Promotions	Low	District Treasury Officer - District
			Provident Funds	Low	District Treasury Officer - District
			Sanction Of Increments	Low	District Treasury Officer - District
		Financial Matters	Demanding Bribe For Processing Of Bills	Low	District Treasury Officer - District
			Releasing Retirement Benefits	Low	District Treasury Officer - District
Dept	HOD	Subject	Sub-Subject	Priority	GRA
General Administration	Special Enforcement Bureau	Belt Shops	Running Of Belt Shops	High	SHO (SEB), Cluster
		Crime	Complaint Petitions Against Offenders	High	Enforcement Superintendent,District
		Id Liquor	Preparing Naatu Saara	High	SHO (SEB), Cluster
			Selling Naatu Saara	High	SHO (SEB), Cluster
			Transportation Of Naatu Saara	High	SHO (SEB), Cluster
		Illegal Sand Transport	Illegal Sand Transport Activity (Transport Without Way Bill/Repeated Use Of Same Way Bill/Inter State Sand Transport	High	SHO (SEB), Cluster
		NDPL (Non Duty paid Liquor)	Selling of other State Liquor	High	SHO (SEB), Cluster
			Transportation of other State Liquor	High	SHO (SEB), Cluster
		Ndps (Gaanjay/Drugs)	Cultivation Of Ganja	High	SHO (SEB), Cluster
			Sale Of Ganja/Drugs	High	SHO (SEB), Cluster
			Transportation Of Ganja/Drugs	High	SHO (SEB), Cluster

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Dept	HOD	Subject	Sub-Subject	Priority	GRA
Grama Volunteers/Ward Volunteers And Village Secretariats/Ward Secretariats	Electronics Delivery Services	Certificate Issues	Incorrect Certificate Issued	High	Director, ESD (Your Service)
		Disobedient To The Citizen	Not Responding In Obedient Manner With The Citizen. Being Arrogant Towards Citizen	High	Director, ESD (Your Service)
		Service Charges	Collecting Extra Service Charges At Meeseva Center	High	Director, ESD (Your Service)
	Grama Volunteers / Ward Volunteers and Village Secretariats / Ward Secretariats	Complaints On Volunteers	Citizen unable to check Application status at the Secretariat	Medium	Mandal Level Officer,GSWS-Mandal
			Multiple visits to the secretariat	Medium	Mandal Level Officer,GSWS-Mandal
			Rude Behavior towards Citizens	High	Mandal Level Officer,GSWS-Mandal
			Volunteers do not know the process/Knowledge about Schemes	Medium	Mandal Level Officer,GSWS-Mandal
			Volunteers harassing Citizens	High	Mandal Level Officer,GSWS-Mandal